



Pradhan Mantri Jan Dhan Yojana (PMJDY)
प्रधान मंत्री जन धन योजना



ग्राहक सुविधा केंद्र
Customer Service Point



Pradhan Mantri Jan Dhan Yojana (PMJDY) प्रधान मंत्री जन धन योजना



ग्राहक सुविधा केंद्र Customer Service Point

लिंक शाखा

Link Branch:

लिंक शाखा कोड

Link Branch Code:

ब्रांच दूरभाष

Branch Tel.:

बीसीए कोड:

BCA Code:

बीसीए नाम:

BCA Name:

बीसीए मोबाईल:

BCA Mobile:

बीसीए स्थान:

BCA Location:



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Customer		BCA	
Do's	Don'ts	Do's	Don'ts
Visit kiosk with 2 passport size colour photograph & minimum KYC	Do not submit any original KYC document	Do verification of the photocopies of KYC documents with their originals.	Do not forget to return the original KYC documents
Before accepting passbook ensure that name is correctly printed on it.	Do not collect passbook of any other customer	Do check the name of the customers from the KYC documents.	Do not forget to cross check the details entered at the time of data entry.
While doing withdrawal transaction at kiosk correctly count the money before accepting	Do not leave kiosk counter before taking transaction's receipt	Required only 2 passport size colour photograph of customer	Do not accept black and white passport size photo of customer
While doing any deposit transaction at kiosk correctly count the money before handing over the same	Do not pay any direct charges to BCA's for all bank related transactions	Kindly handover the passbook to the original Account holder and do proper entry in the passbook register to avoid from loss of passbook and/or from misplace.	Do not handover the passbook to any relatives, friends etc
For doing transfer transaction, if any charges are collected, take printed receipt of that charges	Do not except manual transaction receipt from BCA	Do proper counting of money before handing over to the customers	Do not forget to handover the receipt and making entry in the register
***** *****	***** *****	Do proper counting before accepting money upon completion of the transactions.	Do not collect any charges directly from the customer's upfront.
***** *****	***** *****	Do proper entry in the register upon completion of every transaction.	***** *****
***** *****	***** *****	CSP must verify the cash available and Overdraft (OD) account balance available.	***** *****
***** *****	***** *****	Must keep printed record of daily journal/ transactions record.	***** *****
***** *****	***** *****	Must provide printed receipts for all extra charges	***** *****



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CSP Name :

CSP Address :

Contact No. :

Working timing :

Link Branch :

Branch Address :

Branch Manager Name :

Branch Manager
Phone No. :

Branch Manager
Inspection Date & Time :



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Checklist relating to account opening Kyc documents

If anyone wants to open a basic saving deposit account then he/she must possess following documents as its individual identity and address proof as per KYC directives of RBI which are as follows:-

1. For address proof (any one of the following)
 - Ration Card
 - Latest Electricity bill
 - Latest telephone bill
 - Electoral Voter ID Card
 - PAN card
 - Driving license
 - UID/Aadhaar card
 - Officially sealed letter of Nagar Palika Parsihad/Gram Pradhan /BDO /Surpanch.
 - Officially sealed letter issued by any Gazatted officer or government officer.
2. Photo ID proof (any of the following)
 - Electoral Voter ID card
 - PAN Card
 - Driving License
 - Passport
 - UID/Aadhaar Card
 - Officially sealed letter of Nagar Palika Parsihad/Gram Pradhan /BDO /Surpunch.
 - Officially sealed letter issued by any Gazatted officer or government officer.



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Important Information for Customers:

- Do not deposit any amount without taking receipt.

Transaction Limit:

- Withdrawal - ₹ 10,000/- Per Transaction and ₹ 20,000/- Per Day
- Deposit - ₹ 20,000/- Per Transaction and ₹ 49,999/- Per Day



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Types of services

1. Opening of NO Frill zero balance accounts
2. Issuance of passbook
3. Opening of flexi RD account
4. Withdrawal from account (max 4 transaction per month)
5. Transfer of money within accounts opened at link branches

Price

Free

Free

Free

Free

Free



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Customer Service Point



Services Available at Kiosk:

- Account Opening
- Deposit
- Withdrawal
- Fund Transfer
- Remittance
- IMPS
- NEFT
- Recovery
- PMJJBY
- PMSBY
- APY
- Mini Statement
- Aadhar Seeding
- Mobile Seeding
- Rupay Activation
- Passbook Printing
- Recurring Deposit
- Fixed Deposit
- Cheque Collection
- Re - KYC
- Balance Enquiry
- Jivan Praman Patra
- Apply Rupay Debit Card
- Block Debit Card
- NPS
- PPF
- Gold Loan
- Housing Loan
- Kisan Credit Card
- Mudra Loan
- Personal Loan
- Vehicle Loan
- Stand Up India

  **वित्तीय सेवाएं विभाग**
Department of Financial Services

प्रधानमंत्री सुरक्षा बीमा योजना

वार्षिक प्रीमियम सिर्फ ₹ 20 में
₹ 2 लाख का दुर्घटना बीमा
Accident Insurance worth ₹ 2 lacs
at just ₹ 20 per annum

- ✓ समस्त बचत बैंक खाताधारकों के लिए जिनकी आयु - 18 से 70 वर्ष है
- ✓ For all Bank account holders whose age is between 18 to 70 years.
- ✓ बीमा में दुर्घटनाजनित स्थायी विकलांगता भी शामिल
- ✓ Insurance also covers permanent disablement due to accident

• प्रीमियम की राशि खाताधारक के बचत खाते से बैंक द्वारा 'ऑटो डेबिट' सुविधा के माध्यम से।
• कोई भी व्यक्ति केवल एक बचत खाता द्वारा ही इस योजना के लिए पात्र होगा।

  **वित्तीय सेवाएं विभाग**
Department of Financial Services

जीवन ज्योति बीमा योजना

वार्षिक प्रीमियम सिर्फ ₹ 436 में
₹ 2 लाख का जीवन बीमा
Life Insurance worth ₹ 2 lacs
at just ₹ 436 per annum

- ✓ समस्त बचत बैंक खाताधारकों के लिए जिनकी आयु - 18 से 50 वर्ष है
- ✓ For all Bank account holders whose age is between 18 to 50 years.
- ✓ आपके बाद, आपके परिवार को मिलेगी बीमा राशि
- ✓ Life insurance amount for your family in your absence.

• प्रीमियम की राशि खाताधारक के बचत खाते से बैंक द्वारा 'ऑटो डेबिट' सुविधा के माध्यम से।
• कोई भी व्यक्ति केवल एक बचत खाता द्वारा ही इस योजना के लिए पात्र होगा।

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Department of Financial Services

अटल पेंशन योजना

कम से कम निवेश, बुढ़ापे में अधिक से अधिक लाभ
Minimum Investment, Maximum Benefits during Old-age

जुड़ने की आयु Age of joining	अंशदान के वर्ष Years of Contribution	सांकेतिक मासिक अंशदान (रुपये में) Indicative Monthly Contribution (in Rs.)	अभिदाता तथा उसके पति/पत्नी को मासिक पेंशन (रुपये में) Monthly Pension to the subscribers & this spouse(in Rs.)	अभिदाताओं के नामिती को प्राप्त होने वाली मूलनिधि का सांकेतिक विवरण (रुपये में) Indicative Return Corpus to the nominee of the subscribers (in Rs.)
18	42	210	5,000	8.5 Lakh
20	40	248	5,000	8.5 Lakh
25	35	376	5,000	8.5 Lakh
30	30	577	5,000	8.5 Lakh
35	25	902	5,000	8.5 Lakh
40	20	1454	5,000	8.5 Lakh

योगदान के आधार पर, 1,000 रुपये से लेकर 5,000 रुपये तक की निश्चित पेंशन
Fixed monthly pension from Rs. 1000 to Rs. 5000 depending on the contributions

- प्रीमियम की राशि खाताधारक के बचत खाते से बैंक द्वारा 'ऑटो डेबिट' सुविधा के माध्यम से।
- कोई भी व्यक्ति केवल एक बचत खाता द्वारा ही इस योजना के लिए पात्र होगा।